



LANDSTUHL REGIONAL MEDICAL CENTER

What can Host Nation Patient Liaisons do for me?

Help obtain up-to-date information on medical condition
and care plan

Be available when Host Nation health care teams make
bedside visits

Accompany you to outpatient appointments at Host
Nation providers

Provide information about Host Nation hospitals,
policies, and procedures

Discuss expectations at Host Nation facilities

Explain common cultural differences and advise on
necessities during Host Nation care

Help plan transfers between local MTF and Host Nation
medical facilities

Help coordinate consults, tests, and follow-up care

Provide local resources for medical supplies and
pharmacies

Please note: Host Nation Patient Liaisons can't transport patients in
personal vehicles.

Host Nation Patient Liaison

Office hours:
Monday - Thursday 7:30 a.m. – 4
p.m. Friday 7:30 a.m. – 3 p.m.

DSN: 314-590-7953
COMM: (49)6371-9464-7953

usarmy.landstuhl.medcom-mrc-
eur.list.lrmc-host-nation-
liaison@health.mil

After duty hours
Host Nation Liaison on-call
0162-2576987

To comment on the support you received from a Patient Liaison,
visit: <https://go.usa.gov/xsQYm>



HOST NATION PATIENT LIAISON

LRMC, Bldg. 3766, Room 106
DSN: 314-590-7953
COMM: (49)6371-9464-7953

When military health care facilities are not available to provide certain patient care, we'll arrange for care at Host Nation medical facilities.

To assist with the challenges associated with patient care in a foreign country, Host Nation Patient Liaisons can help.

What do I do if I am in the hospital and don't speak the local language?

If your Host Nation medical professional doesn't speak English, Host Nation Patient Liaisons are employed by American Military Treatment Facilities (MTF) and can help you communicate with Host Nation health care teams.

Keep the contact information for Host Nation Patient Liaisons on hand so you can easily contact them for assistance.

Make sure to sign the **Authorization for Disclosure of Medical and Dental Information (DD Form 2870)**. This allows the Host Nation Patient Liaisons to obtain information from the Host Nation Facilities regarding your status.



How can Host Nation Patient Liaisons help?

Host Nation Patient Liaisons are fluent in English and German. They are familiar with medical terminology and can assist you with communication to ensure you and the Host Nation health care team have a complete understanding of your condition and treatment.

When you visit your TRICARE Service Center to arrange for admission to a Host Nation hospital, ask the TRICARE Service Center personnel to notify your local Patient Liaison.

The main priority of the Host Nation Patient Liaison program is to assist patients at Host Nation hospitals.

When you get transferred from an MTF, ask the staff to notify the Host Nation Patient Liaison.

If you are in a Host Nation hospital, the Host Nation Patient Liaison will provide you information on how to contact him or her. There is a Host Nation Patient Liaison on call for emergencies after hours and on weekends.

Where do I get follow-up care after being hospitalized in a Host Nation facility?

Host Nation Patient Liaisons assist in obtaining follow-up care plans upon discharge from Host Nation medical facilities. If seen as an outpatient at a German medical facility, you will normally get follow-up care at your MTF with the referring physician.

Keep copies of all paperwork (test results, etc.). Bring these documents to follow-up appointments. If the documents are in a foreign language, they will be translated by Tricare.

Host Nation medical providers may recommend follow-ups with him/her: Unless these follow-up visits have been authorized by TRICARE, you may be required to pay for any follow-up appointments.

How can I contact Host Nation Patient Liaisons?

The Host Nation Patient Liaison Office is located in Building 3766, Patient Administration Division, Room 15C 106.

E-mail: usarmy.landstuhl.medcom-mrc-eur.list.lrmc-host-nation-liaison@health.mil