

# Which Q-Flow tickets to select

All DHA pharmacies have access to your prescription(s) entered by your MTF provider(s).  
You can choose to pick up your prescription(s) from any DHA pharmacy.

## Discharge

- **Emergency Room Discharge**
- **Preoperative medication(s) & Postoperative Discharge medication(s)**

## New Prescription

- **Your provider entered or renewed a prescription(s)**
- **Paper prescription(s)**
- **Over-The-Counter medication request**

## Called in Refill

- **You have utilized the pharmacy call-in refill-line or MHS-Genesis refill portal to request your prescription(s)**
- **Do not select this option if your doctor entered/called in a renewal prescription(s) for you. You need to select New Prescription.**

## Return for Pickup

- **You utilized the Q-Anywhere service to remotely activate your prescription(s) and received the “ready for pickup” message**
- **You have coordinated with pharmacy staff ahead of time for pickup**

## Drop Off Prescription

- **Drop off prescription activation request (paper/new) and come back later (at least 4 hours) for pickup**
- **Drop off box available right next to the Window 1 (No ticket needed)**