

Landstuhl Regional Medical Center

Patient Advocate Office

The Patient Advocacy Office serves as a liaison between patients or their families and the hospital staff. As your representatives, we can help you find solutions to problems or misunderstandings, voice concerns, obtain timely and relevant information or offer compliments and make suggestions.

Most problems and concerns are best resolved in the department, ward, clinic, or area providing care for you or your family. Therefore, we suggest that you first talk with the Head Nurse and Noncommissioned Officer in Charge (NCOIC) or Officer in Charge (OIC). If you still have concerns, please visit the Patient Advocacy Office. We will work on your behalf to address your concerns and find the best solution.

For general information about LRMC, if you need to make an appointment, or for other needs please contact:

LRMC Information Desk

DSN Phone: 314-590-4100

Commercial: 06371-9464-4100

LRMC Medical Records

DSN: 314-590-5204

Commercial: 06371-9464-5204

LRMC Tricare Office

DSN: 314-590-4830

Commercial: 06371-9464-4830

LRMC Employment Verification

DSN: 314-590-6201

Commercial: 06371-9464-6201

LRMC Main Appointment Line

DSN: 314-590-LRMC (5762)

Commercial: 06371-9464-LRMC (5762)

<https://landstuhl.tricare.mil/Getting-Care/Central-Appointment-Center>

LRMC Veterans Administration Office

Benefits Delivery at Discharge (BDD) Intake Site

GermanyBDD.vbapit@va.gov

<https://landstuhl.tricare.mil/Health-Services/Other/VA-Benefits-Delivery-at-Discharge-Office>

Patient Advocate

usarmy.landstuhl.medcom-rhc-e.list.patient-advocate@health.mil