MCEUL-SG-AN 23 December 2011

Dear Patient,

Welcome to the Chronic Pain Management Clinic. The mission of the clinic is to provide high-quality, effective patient care for a wide spectrum of pain disorders through interdisciplinary approaches designed to reduce pain and improve function. This return to function is individualized to each particular patient with significant input from you, the patient. We offer a full spectrum of diagnostic and therapeutic interventions from acupuncture to surgery.

This clinic serves all Americans operating in Europe, Africa, and Western Asia. As such, this is a very large population. At the present time, the clinic resources are reserved for Active Duty and their dependents.

Occasionally, patient classifications outside of Active Duty are seen on a space available basis. Clinic enrollment as a space available customer is rarely offered and, as such, you may be subject to infrequent appointment rescheduling depending on the OND/OEF, WTU, MEB mission.

Any patient impaneled on a space available basis can request at any time to be referred to the Preferred Provider Network (PPN) around Europe. This request will generally be processed within 2 duty days.

Our pain program goals are to reduce/eliminate pain; to improve function and/or activity level; to decrease/eliminate reliance on medications; and to decrease dependence on the health care system. Your pain is unique but we may find the cause through our algorithmic approach utilizing cutting-edge diagnostic and therapeutic modalities to provide satisfactory relief of pain. Your treatment regimen requires certain actions from you, e.g., aggressive physical therapy, weight loss, smoking cessation, etc. Treatment goals are individually developed with patient and patient family input.

Your first appointment is a thorough consultation process. Thus, please bring your most recent medical records pertaining to your pain problem, MRI, CT scan or x-ray films and reports, along with the finished medical questionnaire which is included in this welcome package. A working diagnosis of your pain condition will be made and a plan of treatment will be outlined. If agreed, appropriate scheduling will be done and instructions will be given. Copies of your evaluation and progress notes will be available in AHLTA, the DoD electronic medical record.

We hope this letter has provided you with a good introduction to our pain services. We look forward to working with you.

Sincerely,

The Chronic Pain Management Clinic Staff